

Edwards Lifesciences Privacy Statement

(Revised as of the date set forth at the bottom of this Privacy Statement)

Edwards Lifesciences Corporation, Edwards Lifesciences LLC, and their affiliated companies (collectively “Edwards Lifesciences,” “our,” or “we”) are committed to respecting your privacy. This Privacy Statement describes our policies and practices on the collection, use, disclosure, and storage of personal information and the steps we take to protect it from unauthorized use or disclosure. This Privacy Statement applies to all Edwards Lifesciences websites, online or digital services activities, and mobile applications, including, but not limited to www.edwards.com, in which this Privacy Statement is posted or linked (collectively our “Sites”) and, where applicable, will apply to Personal Information that we obtain and process other than through the Sites (for example, personal information about our customers, vendors, or service providers in the course of doing business).

Although this Site content is intended for a U.S. audience, Edwards Lifesciences is a global company and any information that you provide or we collect, will be available to Edwards Lifesciences affiliates and vendors around the world. This means that your information may be transmitted to our affiliates and vendors located in a country other than the country in which you reside, including the United States, and the privacy and data protection laws in these countries may not be as protective as those of the country in which you reside and could be subject to access by governments in these countries. However, regardless of the country to which your personal information is transferred, it will be protected in a manner consistent with the protections described in this Privacy Statement.

By using this site, you consent to the collection, use, storage, and processing of your Personal Information in the United States and in any country to which we may transfer your information in the course of our business operations.

In addition, where necessary and applicable, Edwards Lifesciences may transfer Personal Information relating to individuals in the European Economic Area, the United Kingdom, and Switzerland to other countries in reliance on the [*Standard Contractual Clauses*](#).

If you are a consumer residing in California, please see our [*Supplemental California Privacy Policy*](#) which we have developed pursuant to the California Consumer Privacy Act (“CCPA”) and includes general information regarding our collection, use, and disclosure of Personal Information of California Consumers.

Please note that our websites might offer links to other websites that are owned or controlled by third parties. This Privacy Statement applies only to Edwards Lifesciences’ Sites. We do not control or endorse the content of any third-party sites and cannot accept responsibility for the privacy practices of any websites not controlled by us and we encourage you to review the privacy policies of any third-party sites prior to providing them with any of your personal information.

Click on any of the links below to visit the specific area of this Privacy Statement, or continue scrolling down to read this Privacy Statement in its entirety.

[Information we collect on our Sites](#)

[Information we collect outside the Sites](#)

[How we use the information we collect](#)

[Disclosure of information to third parties](#)

[How we protect information](#)

[Your privacy choices](#)

[Children's privacy](#)

[Supplemental California Privacy Policy](#)

[Nevada residents](#)

[If you have concerns about your personal information](#)

[Changes to our privacy statement](#)

INFORMATION WE COLLECT ON OUR SITES

This section describes information that individuals might choose to provide to us, as well as our practices for the automatic collection and use of certain information related to the use and navigation of our Sites.

Information you provide

We define Personal Information as information that can (directly or indirectly) identify, locate, or be used to contact you or communicate with you, such as your name, address, telephone number, e-mail address, characteristics, or descriptions (such as gender and date of birth), and other similar and associated information (“**Personal Information**”). Personal Information includes certain subsets of Personal Information that are considered “sensitive” pursuant to applicable laws, such as information about health or medical status, and healthcare products used or services received (“**Sensitive Personal Information**”).

In most cases, we collect Personal Information directly from you. We will ask you for Personal Information, for example, when you interact with us, such as registering on our websites, using any interactive features or applications, signing up to receive a newsletter, or, a patient who has received one of Edwards Lifesciences’ products may choose to share his or her experiences with us; a person seeking employment may choose to apply for a job online or request additional information about job opportunities; a health care professional might ask that we send information about one or more of our products. Before providing Sensitive Personal Information to us, we urge you to carefully consider whether to disclose it. If you do provide Sensitive Personal Information to us, you are consenting to its use and disclosure for the purposes and in the manner described at the time of collection and as set forth in this Privacy Statement.

Information we collect automatically

Additionally, through your use of the Sites, we collect information related to your use by automated means, such as the date and time of your website sessions, movements across our Sites, and the browser information and operating system you use and other system settings, as well as the language your system uses and the country, region, and time zone where your device is located (collectively, “**Usage Data**”). Usage Data also includes the IP Address of the device you use to connect to the Internet that is collected by our Site server logs. An IP address is a unique identifier that devices use to identify and communicate with each other on the Internet. In certain circumstances, where we link Usage Data and Personal Information, Usage Data may be considered Personal Information. Usage Data may also allow us to identify the country you are visiting from, so that we may direct you automatically to the content that is appropriate for your country.

Digital Advertising, Cookies and Other Data Collection Technologies

When you use our Sites, we collect different types of Usage Data by automated means, using technologies such as APIs, web services, scripts, cookies, pixels, tags, web beacons, browser analysis tools, and server logs. Using these technologies, we may also collect data about the website you were visiting before you came to our Site, and the website you visit after you leave our Site. We may also use vendors, such as Adobe and Google, to place cookies and collect data to enable certain services we use, including advertising, visitor tracking, personalization, site analytics and security services, including reCAPTCHA, and the data may be disclosed to our vendors for these purposes.

Other data may be disclosed to vendors providing additional services integrated into our Sites, including performance monitoring, user experience components such as user interface frameworks, images and web fonts, maps, and ecommerce functionality. When we send email communications, we may place a web beacon or similar tracking technology in the email to know whether your device is capable of receiving HTML emails, or to collect data on whether the email or an attachment or link in the email has been opened or forwarded.

When you use our Sites, we may place cookies on your computer. Cookies are small text files that websites or mobile apps send to your computer or other Internet-connected device to uniquely identify your browser or to store data or settings in your browser. Cookies allow us to recognize you when you return. They also help us provide a customized experience and enable us to detect certain kinds of fraud. Some of our Sites may use Web Storage instead of cookies.

We use cookies from third-party advertising companies that may place an advertising tag on your web browser. The advertising tag allows these third-parties to serve our ads to you on other websites and digital services. These companies may use information obtained from cookies and other data collection tools in order to measure advertising effectiveness and to provide advertisements of interest to you on these other websites. You can opt-out of receiving targeted advertising by clicking on the “Do Not Sell My Personal Information” link in the website footer.

You can also opt-out of receiving targeted advertising from Network Advertisers by clicking the “Ad Options” icon on the advertisements or by going to www.networkadvertising.org. In addition, the Digital Advertising Alliance maintains a web site where consumers can opt out from receiving interest-based advertising from some or all of the network advertising companies participating in the program (www.AboutAds.info/choices).

In many cases, the data we collect using cookies and other tools is only used in a non-identifiable way, without any reference to Personal Information. However, under some privacy and data protection laws, this data could be considered

Personal Information. This Privacy Statement governs how we use this data when it is considered your Personal Information.

INFORMATION WE COLLECT OUTSIDE THE SITES

We recognize that we might receive Personal Information in ways other than through our Sites. We collect information about our customers and potential customers for the purposes of providing our products and services – such as contact information, financial/billing information, and any other information that is provided to us during the course of doing business. For example, many physicians notify us when a specific valve has been implanted, so that we can maintain a database of the patient that received a valve with a specific serial number. Physicians also notify us of complaints or adverse events with our products. Job applicants may submit paper applications. We maintain records of purchases by our physician customers and their attendance at educational and other events we host.

We also collect information from our vendors, suppliers, consultants, professional advisors, and other third parties for the purposes of managing and operating our business. For example, we will collect business contact information, financial information, and other information necessary to engage our suppliers and other business partners and to evaluate their performance.

Personal Information is given the same protection by us, whether we receive it through a website or by other means. The descriptions below apply to Personal Information collected or received by us, no matter how the information was received.

HOW WE USE THE INFORMATION WE COLLECT

Edwards Lifesciences may use your Personal Information for its business, operational, and legal purposes, including:

- To respond to your specific inquiry or request, and to provide you with information and access to resources that you have requested from us;
- To provide, operate, and maintain the Sites;
- To improve the navigation and content of our Sites, system administration, and security;
- To provide you with general health information (such as information on certain health conditions) as well as information about our products and services;
- To provide you with marketing communications and offers for products and services and to deliver advertising (including targeted advertising) to you on this and other websites;
- To process and complete transactions;
- To manage our customer relationships, including to respond to inquiries and comments and providing customer service and support;
- To provide our products and services;
- To create anonymized or de-identified data so that it is no longer Personal Information;
- To carry out research and development to improve our products and services;
- To assess financial, credit or insurance risks arising from any relationship or prospective relationship with a customer, supplier, distributor, or business partner; or
- To carry out other legitimate business purposes, and other purposes about which we will notify our users and customers.

We will give you an opportunity to tell us whether we may use your Personal Information to send you other information about Edwards Lifesciences' products, activities, or opportunities. In most circumstances, you will be able to "unsubscribe" from these communications by following the instructions provided at the time you sign up for the communications or that are included in such communications.

We may use the Usage Data we and our partners collect during your future visits. This information allows us to direct you to specific content on the Sites that may be of interest and to remember your computer/device the next time you visit. If you visit multiple Edwards Lifesciences Sites, we may aggregate the Usage Data from your visits to better understand usage of our Sites.

DISCLOSURE OF INFORMATION TO THIRD PARTIES

While we do not directly sell, rent, or loan your Personal Information, we may share your information with companies, organizations and individuals outside of Edwards Lifesciences as described below. Please note that certain state laws have

adopted a broad definition of a "sale" and may treat certain of these disclosures as "sales" under their definitions. Please see the "[Supplemental California Privacy Policy](#)" for additional information.

We may share your Personal Information with Edwards Lifesciences' affiliates, with our business collaborators, and our product co-promotion and co-development partners, marketing and advertising agencies, and social media companies and platforms for the purposes set forth above and elsewhere in this Privacy Statement.

We may share Personal Information with our service providers, who are bound by law or contract to protect Personal Information and only use Personal Information in accordance with our instructions or the agreements we have signed. For example, we may share Personal Information with service providers who provide data processing or fulfillment services for us.

We may disclose Personal Information for legal and law enforcement purposes. This includes in response to legal process, for example, in response to a court order or a subpoena, or in response to a law enforcement agency's request. We also may disclose such information to third parties: (i) in connection with fraud prevention activities, (ii) where we believe it is necessary to investigate, prevent, or take action regarding illegal activities, (iii) in situations that may involve violations of our terms of use or other rules, (iv) to protect our rights and the rights and safety of others, (v) as needed to support external auditing, compliance and corporate governance functions, and (vi) as otherwise required by law.

We may also disclose your Personal Information to a third party in connection with the sale, assignment, or other transfer of an Edwards Lifesciences' asset(s), which may include associated Sites to which the information relates. We will try to assure that no Personal Information that is transferred will be used or shared in a manner inconsistent with this Privacy Statement without your consent. However, in the event of a sale or merger, your continued use of this Site signifies your agreement to be bound by the Privacy Statement and other applicable terms of the subsequent owner or operator.

Please note that we may also disclose data about you that is not personally identifiable. For example, we may publish reports that contain aggregate and statistical data about our customers.

HOW WE PROTECT INFORMATION

We have put in place reasonable controls designed to help safeguard the Personal Information we collect via the Sites. However, no security measures are perfect, and we cannot assure you that Personal Information that we collect will never be accessed or used in an unauthorized manner.

We are not responsible for any interception or interruption of any communications or for changes to or losses of data through the internet. Users of the Sites are responsible for maintaining the security of any password, user ID, or other form of authentication involved in obtaining access to password protected or secure areas of the Sites. Any access to the Sites through your user ID and password will be treated as authorized by you. If we believe it is necessary or advisable to help protect your Personal Information and/or the integrity of the Sites, we may suspend your use of all or part of the Sites, without notice. Unauthorized access to any of the Sites is prohibited and may lead to criminal prosecution.

We retain information as long as it is necessary and relevant for our business, operational, and legal purposes. In addition, we retain Personal Information to comply with applicable law, prevent fraud, resolve disputes, troubleshoot problems, assist with any investigation, enforce our Terms of Service, and other actions permitted by law. When your Personal Information is no longer needed for Edwards Lifesciences' business, operational, and legal purposes, we dispose of it subject to applicable law.

YOUR PRIVACY CHOICES

In your use of the Sites, you will be given opportunities to make choices about the data we receive and how we use it.

Do Not Track signals. Some web browsers incorporate a "do-not-track" ("DNT") or similar feature that signals to websites with which the browser communicates that a visitor does not want to have their online activity tracked. If a digital service that responds to a particular DNT signal receives the DNT signal, the browser can block that digital service from collecting certain Personal Information about the browser's user. As of the Effective Date not all browsers offer a DNT option and DNT signals are not yet uniform. For this reason, Edwards Lifesciences Sites along with many other digital service operators do not respond to DNT signals. For more information about DNT signals, visit allaboutdnt.com.

Opting out of communications. If you provide Personal Information to us, we may from time to time send you electronic communications about products or services. You may unsubscribe to such electronic communications by following the instructions in any communication we send you or, in most cases, by completing this [form](#).

Cookies. Your Web browser settings allow you to change your cookie settings. Please be aware that the Site functions may not work well if you choose to reject some cookies. You also have the options described above in the **Digital Advertising, Cookies and Other Data Collection Technologies** section of this Privacy Statement.

Data privacy rights - California residents. California Consumers should visit the [Supplemental California Privacy Policy](#) for more information regarding privacy rights and the designated methods for making California Consumer Privacy Act data subject rights requests.

CHILDREN'S PRIVACY

Edwards Lifesciences does not intend to collect personal information from children under age 13, without consent from the child’s parent or legal guardian. We do not share Personal Information of anyone under 13 years of age with anyone outside of Edwards (except where required by law, and to our agents who have committed to maintain data privacy).

Children under 13 years of age should not submit any Personal Information to us without the express permission of their parent or legal guardian. If you believe that your child has submitted Personal Information and you would like to request that their information be removed from our systems, please complete this [form](#). We will make reasonable efforts to comply with your request.

SUPPLEMENTAL CALIFORNIA PRIVACY POLICY

This Supplemental California Privacy Policy (“**CCPA Policy**”) section supplements this Privacy Statement and addresses legal obligations and rights arising from the California Consumer Privacy Act (“**CCPA**”), as well as other laws that apply only to California residents.

Definition of Personal Information under CCPA. CCPA defines “Personal Information” to mean information that identifies, relates to, describes, is capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular consumer or household (“**CA Personal Information**”). CA Personal Information includes, but is not limited to, the categories of personal information identified in the table below if such information identifies, relates to, describes, is capable of being associated with, or could be reasonably linked, directly or indirectly, with a particular consumer or household.

This CCPA Policy provides the information required under the CCPA and applies to both Edwards Lifesciences’ online and offline activities relative to our processing of your CA Personal Information. This CCPA Policy and the CCPA does not apply to information that has been de-identified or aggregated pursuant to CCPA. **Some of the CA Personal Information that we collect, use, and disclose may, pursuant to provisions in the CCPA, be exempt from the CCPA because it is regulated by other federal and state laws that apply to us.**

CCPA Notice on Collection of your CA Personal Information. If you are a California resident, the following table provides you with a notice of the CA Personal Information we may collect from or about you, and how we will use, maintain, and disclose it. Some of this will depend on the nature of our interaction with you but can include the following with respect to CA Personal Information categories that we may have collected in the preceding twelve (12) months:

CATEGORY AND SOURCES OF PERSONAL INFORMATION	REPRESENTATIVE DATA ELEMENTS	PURPOSE FOR COLLECTING AND SHARING THE PI	CATEGORIES OF THIRD PARTIES TO WHOM THIS TYPE OF PERSONAL INFORMATION IS SHARED OR DISCLOSED FOR A BUSINESS PURPOSE
<p>CONTACT INFORMATION</p> <p>We may collect this type of information from:</p>	<p>Data elements in this category include:</p> <ul style="list-style-type: none"> • Full name, or unique pseudonym 	<p>We may use this type of information:</p> <ul style="list-style-type: none"> • To identify you and communicate with you 	<p>We may disclose this type of information to our Affiliates and Service Providers and to:</p> <ul style="list-style-type: none"> • Service Providers, including to social

<ul style="list-style-type: none"> • You • Third parties, such as ad delivery companies who place cookies containing advertising IDs on your devices for us • Healthcare providers • Health insurance companies (health plans) and other payors • Authorized/legal representatives, family members, and caregivers • Consumer reporting agencies and other third parties who verify the information you provide • Third parties who help us maintain the accuracy of our data and data aggregators that help us complete and enhance our records • Third parties who provide digital marketing and analytics services for us using cookies and similar technologies that contain a unique identifier, such as an advertising ID 	<ul style="list-style-type: none"> • Honorifics and titles, preferred form of address • Postal address • Email address • Phone number • Fax number • Contact information for related persons, such as authorized users of your account • Company ID number (e.g., customer number, account number, subscription number) • System identifiers (e.g., usernames or online credentials) 	<ul style="list-style-type: none"> • To send transactional messages such as confirmations or responses for assistance • To send marketing communications, surveys and invitations • To personalize our communications and provide customer service • To administer and manage events • To identify you or your device, including to associate you with different devices that you may use • For record-keeping and reporting, including for data matching • For metrics and analytics, • To track your use of products, services, websites, including for ad delivery and personalization • To troubleshoot product issues • To determine and verify program, product, and service eligibility and coverage • To enroll you in our programs and provide our products and services to you • To administer, manage, analyze, and improve our programs, products, and services • To procure vendor/supplier products and services, including to manage and 	<p>media companies such as Facebook which use the data only to identify which of our customers use their platforms so that we can deliver ads to you on the platform</p> <ul style="list-style-type: none"> • Service providers such as companies who help manage and coordinate events • Service providers, including those who help administer our call center hosting platforms and phone systems • Service providers, including those who host websites, and companies who assist with our information technology and security programs • Third parties who deliver our communications, such as the postal service and couriers • Other third parties (including government agencies) as required by law, such as pursuant to legally binding subpoenas, court orders, and similar instruments • Service providers, including companies who assist with our information technology and security programs • Third party advertising network companies, when you opt-in via our
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		<p>satisfy related vendor/supplier contractual obligations</p> <ul style="list-style-type: none"> • To analyze and better understand your needs, preferences, and interests, as well as those of other consumers • To conduct internal business analysis and market research • Advertising and product promotion, including to contact you regarding programs, products, services, and topics that may be of interest or useful • To engage in joint marketing initiatives • To administer, provide access to, monitor, and secure our information technology systems, websites, applications, databases, and devices • To provide access to, monitor, and secure our facilities, equipment, and other property • To monitor, investigate, and enforce compliance with our policies, product/service terms and conditions, and legal and regulatory requirements • To comply with legal and regulatory obligations • To identify you and your device(s) for any/all purposes identified above, including to monitor your use of 	<p>cookie banner to have such Personal Information disclosed for advertising (see Third Party Advertising below)</p> <ul style="list-style-type: none"> • Third parties who assist with fraud prevention, detection and mitigation • Healthcare providers (including specialty pharmacies) • Health insurance companies (health plans) and other payors • Authorized/legal representatives, family members, and caregivers • Third parties with whom we have joint marketing and similar arrangements • Third parties who provide benefit verification, program enrollment, and product fulfillment services in connection with our products and services • Payment processors, financial institutions, and others as needed to complete transactions and for authentication, security, and fraud prevention • Other third parties as necessary to complete transactions and provide our products/services, including delivery
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		<p>and interactions with programs, products, services, and advertisements for such purposes</p> <ul style="list-style-type: none"> • To evaluate a potential employment or contractor relationship with you • To perform background checks and verify past employment, educational history, and professional standing and qualifications • To evaluate, determine, and arrange compensation, payroll, and benefits • To assess your fitness for work • To contact you regarding your application and potential employment or contractor relationship with us • For our everyday business purposes 	<p>companies, agents, and manufacturers</p> <ul style="list-style-type: none"> • Third parties who provide marketing and data analytics services, such as social media platforms used to deliver our ads, website/email optimization providers, email marketing vendors, and data analytics vendors • Consumer reporting agencies • Our lawyers, auditors, and consultants • Legal and regulatory bodies and other third parties as required by law
<p>OTHER UNIQUE IDENTIFIERS</p> <p>We collect this type of information from:</p> <ul style="list-style-type: none"> • You • Healthcare providers • Health insurance companies (health plans) and other payors • Authorized/legal representatives, family members, and caregivers • Third parties, such as ad 	<p>Data elements in this category include:</p> <ul style="list-style-type: none"> • Government issued identifiers, such as Social Security Numbers, Birth Certificate Number, Driver's or Operator's license number, Passport Number, Alien Number or I-94 Number • Device identifier • Advertising ID • Customer number • IP address 	<p>We use this type of information:</p> <ul style="list-style-type: none"> • To identify you and communicate with you • To send transactional messages such as confirmations or responses for assistance • To send marketing communications, surveys and invitations • To personalize our communications 	<p>We may disclose this type of information to our Affiliates and Service Providers and to:</p> <ul style="list-style-type: none"> • Service Providers, including to social media companies such as Facebook which use the data only to identify which of our customers use their platforms so that we can deliver ads to you on the platform • Service providers such as companies who help manage

<p>delivery companies who place cookies containing advertising IDs on your devices for us</p> <ul style="list-style-type: none"> • Consumer reporting agencies and other third parties who verify the information you provide • Third parties who help us maintain the accuracy of our data and data aggregators that help us complete and enhance our records • Third parties who provide digital marketing and analytics services for us using cookies and similar technologies that contain a unique identifier, such as an advertising ID • Service Providers who provide benefit verification, program enrollment, and product fulfillment services in connection with our products and services 	<ul style="list-style-type: none"> • Service Request ID number • Cookie ID • Online User ID 	<p>and provide customer service</p> <ul style="list-style-type: none"> • To administer and manage events • To identify you or your device, including to associate you with different devices that you may use • For record-keeping and reporting, including for data matching • For metrics and analytics, • To track your use of products, services, websites, including for ad delivery and personalization • To troubleshoot product issues • To determine and verify program, product, and service eligibility and coverage • To enroll you in our programs and provide our products and services to you • To administer, manage, analyze, and improve our programs, products, and services • To procure vendor/supplier products and services, including to manage and satisfy related vendor/supplier contractual obligations • To analyze and better understand your needs, preferences, and interests, as well as those of other consumers 	<p>and coordinate events</p> <ul style="list-style-type: none"> • Service providers, including those who help administer our call center hosting platforms and phone systems • Third parties who deliver our communications, such as the postal service and couriers • Other third parties (including government agencies) as required by law, such as pursuant to legally binding subpoenas, court orders, and similar instruments • Service providers, including those who host websites, and companies who assist with our information technology and security programs • Third party advertising network companies • Third parties who assist with fraud prevention, detection and mitigation • Healthcare providers • Health insurance companies (health plans) and other payors • Authorized/legal representatives, family members, and caregivers • Third parties with whom we have joint marketing
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		<ul style="list-style-type: none"> • To conduct internal business analysis and market research • Advertising and product promotion, including to contact you regarding programs, products, services, and topics that may be of interest or useful • To engage in joint marketing initiatives • To administer, provide access to, monitor, and secure our information technology systems, websites, applications, databases, and devices • To provide access to, monitor, and secure our facilities, equipment, and other property • To monitor, investigate, and enforce compliance with our policies, product/service terms and conditions, and legal and regulatory requirements • To comply with legal and regulatory obligations • To identify you and your device(s) for any/all purposes identified above, including to monitor your use of and interactions with programs, products, services, and advertisements for such purposes • To evaluate a potential employment or contractor relationship with you 	<p>and similar arrangements</p> <ul style="list-style-type: none"> • Third parties who provide program enrollment, and product fulfillment services in connection with our products and services • Payment processors, financial institutions, and others as needed to complete transactions and for authentication, security, and fraud prevention • Other third parties as necessary to complete transactions and provide our products/services, including delivery companies, agents, and manufacturers • Third parties who provide marketing and data analytics services, such as social media platforms used to deliver our ads, website/email optimization providers, email marketing vendors, and data analytics vendors • Consumer reporting agencies • Our lawyers, auditors, and consultants • Legal and regulatory bodies and other third parties as required by law.
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		<ul style="list-style-type: none"> • To perform background checks and verify past employment, educational history, and professional standing and qualifications • To evaluate, determine, and arrange compensation, payroll, and benefits • To assess your fitness for work • For our everyday business purposes 	
<p>CHARACTERISTICS OR DESCRIPTION OF INDIVIDUALS</p> <p>We collect this type of information from:</p> <ul style="list-style-type: none"> • You • Healthcare providers • Health insurance companies (health plans) and other payors • Authorized/legal representatives, family members, and caregivers • Third parties who provide program enrollment, and product fulfillment services in connection with our products and services • Third parties that provide access to information you make publicly available, such as social media platforms • Third parties who provide us 	<p>Data elements in this category include:</p> <ul style="list-style-type: none"> • Height • Weight • Hair & eye color • Age/Date of Birth • Gender • Race, Ethnicity, Nationality • Information concerning sexuality or sex life • Disability • Personal characteristics and preferences, marital and family status, shopping/product preferences, languages spoken • Other similar data elements 	<p>We use this type of information:</p> <ul style="list-style-type: none"> • To help manage emergency incidents that occur on the premises or involve company property • To determine and verify program, product, and service eligibility and coverage • To administer, manage, analyze, and improve our programs, products, and services • To analyze and better understand your needs, preferences, and interests, as well as those of other consumers • To conduct internal business analysis and market research • To comply with legal and regulatory obligations • For our everyday business purposes 	<p>We may disclose this type of information to our Affiliates and Service Providers and to:</p> <ul style="list-style-type: none"> • Emergency personnel • Service Providers which use the data only to assist in incident management and reporting • Service providers, including those who help administer our call center hosting platforms and phone systems • Service providers, including those who host websites, and companies who assist with our information technology and security programs • Healthcare providers • Health insurance companies (health plans) and other payors • Authorized/legal representatives,

<p>with supplemental consumer data or data analytics and market research services, such as data aggregators</p>			<p>family members, and caregivers</p> <ul style="list-style-type: none"> • Third parties with whom we have joint marketing and similar arrangements • Third parties who provide program enrollment, and product fulfillment services in connection with our products and services • Other third parties as necessary to complete transactions and provide our products/services • Our lawyers, auditors, and consultants • Legal and regulatory bodies and other third parties as required by law
<p>HEALTH INSURANCE DATA</p> <p>We collect this type of information from:</p> <ul style="list-style-type: none"> • You • Healthcare providers • Health insurance companies (health plans) and other payors • Authorized/legal representatives, family members, and caregivers • Third parties who provide benefit verification, program enrollment, and product fulfillment services in connection with 	<p>Data elements in this category include:</p> <ul style="list-style-type: none"> • Policy Number • Reimbursement Data • Co-pay data • Coverage amount data • Health values, sensor reading data (e.g., HBA1C, blood glucose, etc.) • Subscriber or Account identification number • Claims history • Benefits information • Medicare/Medicaid number, other 	<p>We use this type of information:</p> <ul style="list-style-type: none"> • When you utilize health tests • For billing support • To determine and verify program, product, and service eligibility and coverage • To administer, manage, analyze, and improve our programs, products, and services • To procure vendor/supplier products and services, including to manage and satisfy related vendor/supplier contractual obligations 	<p>We may disclose this type of information to our Affiliates and Service Providers and to:</p> <ul style="list-style-type: none"> • Service Providers, including to companies assisting in program administration • Healthcare providers (including specialty pharmacies) • Health insurance companies (health plans) and other payors • Authorized/legal representatives, family members, and caregivers • Third parties who provide benefit verification,

<p>our products and services</p>	<p>government payer number</p>	<ul style="list-style-type: none"> • To analyze and better understand your needs, preferences, and interests • To conduct internal business analysis and market research • To monitor, investigate, and enforce compliance with our policies, product/service terms and conditions, and legal and regulatory requirements • To comply with legal and regulatory obligations • For our everyday business purposes 	<p>program enrollment, and product fulfillment services in connection with our products and services</p> <ul style="list-style-type: none"> • Other third parties as necessary to complete transactions and provide our products/services • Our lawyers, auditors, and consultants • Legal and regulatory bodies and other third parties as required by law
<p>COMMERCIAL INFORMATION</p> <p>We collect this type of information from:</p> <ul style="list-style-type: none"> • You • Third parties that provide access to information you make publicly available, such as social media • Third parties that provide information that helps us understand our customers, including data aggregators and public records providers • We may also infer information about you based on information that you have given us and your past interactions with us and other companies 	<p>Data elements in this category include:</p> <ul style="list-style-type: none"> • Propensity scores obtained from third parties, such as likelihood that you may be interested in certain purchases or may be experiencing life events • Products or services you have purchased • Records of products or services purchased, obtained, reviewed, or considered • Records of program enrollment and activity 	<p>We use this type of information:</p> <ul style="list-style-type: none"> • To better understand you and to understand our customers generally • To design products, services and programs including subscription and special offer programs • To identify prospective customers • For internal business purposes, such as quality control, training and analytics • To enroll you in our programs and provide our products and services to you • To administer, manage, analyze, and improve our programs, products, and services • To communicate with you regarding 	<p>We may disclose this type of information to our Affiliates and Service Providers and to:</p> <ul style="list-style-type: none"> • Third parties with whom we have joint marketing and similar arrangements • Service Providers, including companies who assist us in program administration • Our lawyers, auditors and consultants • Healthcare providers (including specialty pharmacies) • Health insurance companies (health plans) and other payors • Authorized/legal representatives, family members, and caregivers

<ul style="list-style-type: none"> • Healthcare providers • Health insurance companies (health plans) and other payors • Consumer reporting agencies • Third parties who provide program enrollment, and product fulfillment services in connection with our products and services • Other third parties who facilitate, process, and complete transactions for us, such as resellers, sales agents, and program partners 		<p>our programs, products, and services</p> <ul style="list-style-type: none"> • To procure vendor/supplier products and services, including to manage and satisfy related vendor/supplier contractual obligations • To analyze and better understand your needs, preferences, and interests, as well as those of other consumers • To conduct internal business analysis and market research • To engage in joint marketing initiatives • To monitor, investigate, and enforce compliance with our policies, product/service terms and conditions, and legal and regulatory requirements • To comply with legal and regulatory obligations • For our everyday business purposes 	<ul style="list-style-type: none"> • Third parties with whom we have joint marketing and similar arrangements • Third parties who provide benefit verification, program enrollment, and product fulfillment services in connection with our products and services • Payment processors, financial institutions, and others as needed to complete transactions and for authentication, security, and fraud prevention • Other third parties as necessary to complete transactions and provide our products/services • Third party network advertising partners • Consumer reporting agencies • Legal and regulatory bodies and other third parties as required by law
<p>TRANSACTION AND INTERACTION INFORMATION</p> <p>We collect this type of information from:</p> <ul style="list-style-type: none"> • You • Third parties that provide access to information you make publicly 	<p>Data elements in this category include:</p> <ul style="list-style-type: none"> • Personal characteristics and preferences, such as your age range, marital and family status, languages spoken • Subscription program data • Household demographic data 	<p>We use this type of information:</p> <ul style="list-style-type: none"> • To fulfill our business relationship with you, including customer service • For recordkeeping and compliance, including dispute resolution • For internal business purposes, 	<p>We may disclose this type of information to our Affiliates and Service Providers and to:</p> <ul style="list-style-type: none"> • Third parties with whom we have joint marketing and similar arrangements • Service providers, including third parties as needed to complete the transaction,

<p>available, such as social media</p> <ul style="list-style-type: none"> Automatically, such as when you interact with our websites or mobile apps 	<ul style="list-style-type: none"> Data from social media profiles, such as Facebook, Twitter, LinkedIn and similar platforms Education information Professional information Hobbies and interests 	<p>such as finance, quality control, training, reporting and analytics</p> <ul style="list-style-type: none"> For risk management, fraud prevention and similar purposes For our everyday business purposes 	<p>including delivery companies, agents and manufacturers</p> <ul style="list-style-type: none"> Our lawyers, auditors and consultants Customers, in connection with their audits of Company Other third parties as required by law
<p>INFERRED AND DERIVED INFORMATION</p> <ul style="list-style-type: none"> We create inferred and derived data elements by analyzing our relationship and transactional information We draw inferences from the information we collect from and about you, such as your preferences, characteristics, attributes, and abilities <p>We also may collect this type of information from:</p> <ul style="list-style-type: none"> Service Providers Third parties with whom we have joint business agreements for marketing and development and similar agreements Third party network advertising partners 	<p>Data elements in this category include:</p> <ul style="list-style-type: none"> Propensities, attributes and/or scores generated by internal analytics programs and used for marketing Propensities, attributes and/or scores generated by internal analytics programs and used for information security and fraud purposes Preferred language Inferences reflecting a consumer’s wellness, health, preferences, characteristics, psychological trends, predispositions, behavior, attitudes, intelligence, abilities, and aptitudes, or other inferred data 	<p>We combine inferred data with other relationship information and use this type of information:</p> <ul style="list-style-type: none"> To better understand you and to understand our customers generally To design products, services and programs that interest our customers, including subscription programs To identify prospective customers For internal business purposes, such as quality control, training and analytics To administer, manage, analyze, and improve our programs, products, and services To analyze and better understand your needs, preferences, and interests, as well as those of other consumers For advertising and product promotion, including to contact you regarding programs, products, services, and topics 	<p>We may disclose this type of information to our Affiliates and Service Providers and to:</p> <ul style="list-style-type: none"> Service providers, including those who analyze data on our behalf and who help execute programs Our lawyers, auditors and consultants Third parties with whom we have joint marketing and similar arrangements Legal and regulatory bodies and other third parties as required by law

		<p>that may be of interest or useful</p> <ul style="list-style-type: none"> • To engage in joint marketing initiatives • To administer, provide access to, monitor, and secure our information technology systems, websites, applications, databases, and devices • To comply with legal and regulatory obligations • For our everyday business purposes 	
<p>INTERNET AND ONLINE/ELECTRONIC TECHNICAL INFORMATION</p> <p>We collect this type of information from:</p> <ul style="list-style-type: none"> • You and from your computer or devices when you interact with our platforms, websites and applications; for example, when you visit our websites, our server logs record your IP address and other information • Automatically, via technologies such as cookies, web beacons, when you visit our website or other websites • Third parties, including computer security services and advertising partners We also associate 	<p>Data elements in this category include:</p> <ul style="list-style-type: none"> • IP Address • MAC Address, SSIDs or other device identifiers or persistent identifiers • Online user ID • Password • Device characteristics (such as browser information) • Web Server Logs • Application Logs • Browsing and search history • Viewing Data (site and app usage) • First Party Cookies • Third Party Cookies • Web beacons, clear gifs and pixel tags • Internet service provider • Referring/exiting URL • Request/response date and time 	<p>We use this type of information:</p> <ul style="list-style-type: none"> • For system administration, technology management, including optimizing our websites and applications • For information security and cybersecurity purposes, including detecting threats • For recordkeeping, including logs and records that are maintained as part of Transaction Information • To better understand our customers and prospective customers and to enhance our Relationship Information, including by associating you with different devices and browsers that they may use 	<p>We may disclose this type of information to our Affiliates and Service Providers and to:</p> <ul style="list-style-type: none"> • Service providers including companies who assist with our information technology and security programs, including companies such as network security services who retain information on malware threats detected • Service providers who assist with fraud prevention, detection and mitigation • Third party advertising network companies • Our lawyers, auditors and consultants • Third parties who provide marketing and data analytics services, such as social media platforms used to

<p>information with you using unique identifiers collected from your devices or browsers</p> <ul style="list-style-type: none"> • Third parties who provide website and online security services 	<ul style="list-style-type: none"> • Clickstream data • Ads and web pages viewed • Time spent on a web page or mobile app • Other information regarding your interactions with our websites, applications, emails, and advertisements 	<ul style="list-style-type: none"> • For online targeting and advertising purposes subject to choices made via the Cookie Banner • To administer, manage, analyze, and improve our programs, products, and services • To conduct internal business analysis and market research • For advertising and product promotion, including to contact you regarding programs, products, services, and topics that may be of interest or useful • To engage in joint marketing initiatives • To administer, provide access to, monitor, and secure our information technology systems, websites, applications, databases, and devices • To monitor, investigate, and enforce compliance with our policies, product/service terms and conditions, and legal and regulatory requirements • To comply with legal and regulatory obligations • To identify you and your device(s) for any/all purposes identified above, including to monitor your use of and interactions with programs, products, services, and advertisements for such purposes 	<p>deliver our ads, website/email optimization providers, email marketing vendors, and data analytics vendors</p> <ul style="list-style-type: none"> • Legal and regulatory bodies and other third parties as required by law
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<p>AUDIO VISUAL INFORMATION</p> <p>We collect this type of information from:</p> <ul style="list-style-type: none"> • You • Automatically, such as when we record calls to our call center and use CCTV cameras in our facilities • Companies conducting research such as market research companies • Third parties that provide access to information you make publicly available, such as social media 	<p>Data elements in this category include:</p> <ul style="list-style-type: none"> • Photographs • Video images • CCTV recordings • Call center recordings and call monitoring records • Voicemails 	<p>We use this type of information:</p> <ul style="list-style-type: none"> • For internal business purposes, such as call recordings used for training, coaching or quality control • For relationship purposes, such as use of photos and videos for social media purposes • For premises security purposes and loss prevention • For our everyday business purposes 	<p>We may disclose this type of information to our Affiliates and Service Providers and to:</p> <ul style="list-style-type: none"> • Service providers, including companies who assist with our information technology and security programs, and our loss prevention programs • Service providers, including companies who conduct market research on our behalf • Our lawyers, auditors and consultants • Other third parties as required by law
<p>FINANCIAL INFORMATION</p> <p>We collect this type of information from:</p> <ul style="list-style-type: none"> • You • Payment processors and other financial institutions • Healthcare providers • Health insurance companies (health plans) and other payors • Authorized/legal representatives, family members, and caregivers • Third parties who provide program enrollment, and product fulfillment 	<p>Data elements in this category include:</p> <ul style="list-style-type: none"> • Bank account number and details (if you use automated payments) • Payment card information • Debit or credit card number • Bank account number and routing information • Payment and reimbursement amounts 	<p>We use this type of information:</p> <ul style="list-style-type: none"> • To fulfill our business relationship with you, including processing payments, issuing refunds and collections • For recordkeeping and compliance, including dispute resolution • For internal business purposes, such as finance, audits, training, reporting and analytics • For risk management, fraud prevention and similar purposes • To determine and verify program, product, and service 	<p>We may disclose this type of information to our Affiliates and Service Providers and to:</p> <ul style="list-style-type: none"> • Service providers, including payment processors, financial institutions and others as needed to complete the transactions and for authentication, security, and fraud prevention • Our lawyers, auditors and consultants • Customers, in connection with their audits of Company • Healthcare providers • Health insurance companies (health

<p>services in connection with our products and services</p> <ul style="list-style-type: none"> • Third parties who assist with fraud prevention, detection, and mitigation 		<p>eligibility and coverage</p> <ul style="list-style-type: none"> • To enroll you in our programs and provide our products and services to you • To administer, manage, analyze, and improve our programs, products, and services • To issue invoices and collect payments • Reimburse customers, satisfy warranty obligations, and fulfill payment obligations • To procure vendor/supplier products and services, including to manage and satisfy related vendor/supplier contractual obligations • To monitor, investigate, and enforce compliance with our policies, product/service terms and conditions, and legal and regulatory requirements • To comply with legal and regulatory obligations • For our everyday business purposes 	<p>plans) and other payors</p> <ul style="list-style-type: none"> • Authorized/legal representatives, family members, and caregivers • Third parties who provide program enrollment, and product fulfillment services in connection with our products and services • Payment processors, financial institutions, and others as needed to complete transactions and for authentication, security, and fraud prevention • Other third parties as necessary to complete transactions and provide our products/services • Consumer reporting agencies • Legal and regulatory bodies and other third parties as required by law
<p>HEALTH INFORMATION</p> <p>We collect this type of information from:</p> <ul style="list-style-type: none"> • You • Healthcare providers • Health insurance companies 	<p>Data elements in this category include:</p> <ul style="list-style-type: none"> • Information about physical or mental health, disease state, medical history or medical treatment or diagnosis, medicines taken 	<p>We use this type of information:</p> <ul style="list-style-type: none"> • To determine and verify program, product, and service eligibility and coverage • To enroll you in our programs and provide our 	<p>We may disclose this type of information to our Affiliates and Service Providers and to:</p> <ul style="list-style-type: none"> • Healthcare providers • Health insurance companies (health plans), other payors and others as needed to

<ul style="list-style-type: none"> • Authorized/legal representatives, family members, and caregivers • Third parties who provide benefit verification, program enrollment, and product fulfillment services in connection with our products and services <p>We may also infer health information about you based on other information, including lifestyle factors.</p>	<ul style="list-style-type: none"> • Name/Contact of a patient’s healthcare providers • General disease or product interest • Health insurance company • Insurance account number • Information on payment for healthcare services (EOB forms, HSA statements, claims data, claims assistance records) • Health plan beneficiary names/numbers • Information needed to accommodate disabilities • Information about workplace accidents and occupational safety • Medical record information, such as medical diagnosis, disease information, and treatment history • Health values and sensor readings data, such as steps taken, blood glucose levels, heart rate, and blood pressure • Drug allergies • Prescriptions and dosing • Medical appointment dates 	<p>products and services to you</p> <ul style="list-style-type: none"> • To administer, manage, analyze, and improve our programs, products, and services • To procure vendor/supplier products and services, including to manage and satisfy related vendor/supplier contractual obligations • To analyze and better understand your needs, preferences, and interests, as well as those of other consumers • To conduct internal business analysis and market research • To monitor, investigate, and enforce compliance with our policies, product/service terms and conditions, and legal and regulatory requirements • To comply with legal and regulatory obligations • For our everyday business purposes 	<p>provide the contemplated services or transactions involving the data, such as for processing health care payments</p> <ul style="list-style-type: none"> • Our lawyers, auditors and consultants • Other third parties as permitted by HIPAA and/or CMIA for treatment, payment and authorization • Authorized/legal representatives, family members, and caregivers • Third parties who provide program enrollment, and product fulfillment services in connection with our products and services • Other third parties as necessary to complete transactions and provide our products/services • Legal and regulatory bodies and other third parties as required by law
<p>ELECTRONIC AND SENSOR DATA</p> <p>We collect this type of information automatically when you use our internet-enabled products such as mobile</p>	<p>Data elements in this category include:</p> <ul style="list-style-type: none"> • Smart device records • Health values and sensor readings data, such as steps taken, movement 	<p>We use this type of information:</p> <ul style="list-style-type: none"> • To enable product functionality • For internal business purposes, such product development, 	<p>We may disclose this type of information to our Affiliates and Service Providers and to:</p> <ul style="list-style-type: none"> • Service providers, including companies who host our data,

<p>apps and connected devices from:</p> <ul style="list-style-type: none"> • You • When you contact or visit us (automatically), such as when we record calls to our call center or use CCTV cameras in our facilities • Your mobile devices and other internet-connected devices and applications (automatically) • Third parties that provide access to information you make publicly available, such as social media platforms 	<p>information, data collected by our mobile apps, blood glucose levels, heart rate, and blood pressure</p> <ul style="list-style-type: none"> • Recording of a customer service call • Recording from a CCTV camera in our facilities 	<p>security, and quality control</p> <ul style="list-style-type: none"> • To administer, manage, analyze, and improve our programs, products, and services • To analyze and better understand your needs, preferences, and interests, as well as those of other consumers • To administer, provide access to, monitor, and secure our information technology systems, websites, applications, databases, and devices • To monitor, investigate, and enforce compliance with our policies, product/service terms and conditions, and legal and regulatory requirements • To provide access to, monitor, and secure our facilities, equipment, and other property • To comply with legal and regulatory obligations • To identify you and your device(s) for any/all purposes identified above, including to monitor your use of and interactions with programs, products, services, and advertisements for such purposes • For our everyday business purposes 	<p>assist with our information technology and security programs, including network security services and cybersecurity</p> <ul style="list-style-type: none"> • Service providers, including companies who assist with fraud prevention, detection and mitigation • Third party network advertising partners • Our lawyers, auditors and consultants • Healthcare providers, health insurance companies (health plans), other payors and others as needed to provide the contemplated services or transactions involving the data, such as for processing health care payments • Authorized/legal representatives, family members, and caregivers • Third parties who provide program enrollment, and product fulfillment services in connection with our products and services • Third parties who provide marketing and data analytics services, such as social media platforms used to deliver our ads, website/email optimization providers, email
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			<p>marketing vendors, and data analytics vendors</p> <ul style="list-style-type: none"> • Third parties who assist with our information technology and security programs • Third parties who assist with fraud prevention, detection, and mitigation • Other third parties as necessary to complete transactions and provide our products/services • Other third parties as required by law
<p>GEOLOCATION DATA</p> <p>We may collect this type of information automatically from your mobile device and computer when you visit or interact with our websites, applications, and online platforms</p>	<p>Data elements in this category include:</p> <ul style="list-style-type: none"> • Location data • Geofencing data 	<p>We may use this type of information:</p> <ul style="list-style-type: none"> • To provide the information, products or services requested • For information security and fraud prevention • For our everyday business purposes • To administer, manage, analyze, and improve our programs, products, and services • To conduct internal business analysis and market research • For advertising and product promotion, including to contact you regarding programs, products, services, and topics that may be of interest or useful • To administer, provide access to, monitor, and secure our information technology systems, websites, 	<p>We may disclose this type of information to our Affiliates and Service Providers and to:</p> <ul style="list-style-type: none"> • Third parties who assist with our information technology and security programs • Third parties who assist with fraud prevention, detection and mitigation • Our lawyers, auditors and consultants • Third parties who provide marketing and data analytics services, such as social media platforms used to deliver our ads, website/email optimization providers, email marketing vendors, and data analytics vendors • Legal and regulatory bodies and other third

		<p>applications, databases, and devices</p> <ul style="list-style-type: none"> To monitor, investigate, and enforce compliance with our policies, product/service terms and conditions, and legal and regulatory requirements To comply with legal and regulatory obligations 	<p>parties as required by law</p>
<p>COMPLIANCE DATA</p> <p>We collect this type of information from:</p> <ul style="list-style-type: none"> You Third parties, including companies that help us conduct internal investigations Third parties, such as consumer reporting agencies and data aggregators who conduct background screening for us 	<p>Data elements in this category include:</p> <ul style="list-style-type: none"> Compliance program data, including signed consent forms, data subject request forms, customer screening records, and other records maintained to demonstrate compliance with applicable laws Occupational and environmental safety records Records relating to complaints and internal investigations, including compliance hotline reports Records of privacy and security incidents, including any security breach notifications 	<p>We use this type of information:</p> <ul style="list-style-type: none"> To comply with and demonstrate compliance with applicable laws For legal matters, including litigation and regulatory matters, including for use in connection with civil, criminal, administrative, or arbitral proceedings, before regulatory or self-regulatory bodies, including service of process, investigations in anticipation of litigation, execution or enforcement of judgments and orders For internal business purposes, such as risk management, audit, internal investigations, reporting, analytics For our everyday business purposes 	<p>We may disclose this type of information to our Affiliates and Service Providers and to:</p> <ul style="list-style-type: none"> Our lawyers, auditors and consultants Customers, in connection with their audits of Company Other third parties (including government agencies, courts and opposing law firms, consultants, process servers and parties to litigation) in connection with legal matters
<p>PROFESSIONAL INFORMATION</p> <p>We collect this type of information from:</p>	<p>Data elements in this category include:</p> <ul style="list-style-type: none"> Employer and job title 	<p>We use this type of information:</p> <ul style="list-style-type: none"> To determine and verify program, product, and service 	<p>We may disclose this type of information to our Affiliates and Service Providers and to:</p>

<ul style="list-style-type: none"> You 	<ul style="list-style-type: none"> Medical license Employer location Information included in an IRS 1040 form 	<p>eligibility and coverage</p> <ul style="list-style-type: none"> To conduct internal business analysis and market research To comply with legal and regulatory obligations For our everyday business purposes 	<ul style="list-style-type: none"> Third parties who provide benefit verification, program enrollment, and product fulfillment services in connection with our products and services Our lawyers, auditors, and consultants Legal and regulatory bodies and other third parties as required by law
<p>BIOMETRIC IDENTIFIERS</p> <p>We collect this type of information from:</p> <ul style="list-style-type: none"> You Healthcare providers Health insurance companies (health plans) and other payors Authorized/legal representatives, family members, and caregivers Third parties who provide benefit verification, program enrollment, and product fulfillment services in connection with our products and services 	<p>Data elements in this category include:</p> <ul style="list-style-type: none"> Your digital or electronic signature on a patient consent form or program enrollment form Biometric information, such as full face, fingerprint, voice print, retina or iris image, or other unique physical representation 	<p>We use this type of information:</p> <ul style="list-style-type: none"> To determine and verify program, product, and service eligibility and coverage To enroll you in our programs and provide our products and services to you To procure vendor/supplier products and services, including to manage and satisfy related vendor/supplier contractual obligations To engage in joint marketing initiatives To monitor, investigate, and enforce compliance with our policies, product/service terms and conditions, and legal and regulatory requirements To comply with legal and regulatory obligations 	<p>We may disclose this type of information to our Affiliates and Service Providers and to:</p> <ul style="list-style-type: none"> Healthcare providers, health insurance companies (health plans), other payors and others as needed to provide the contemplated services or transactions involving the data, such as for processing health care payments Authorized/legal representatives, family members, and caregivers Third parties with whom we have joint marketing and similar arrangements Payment processors, financial institutions, and others as needed to complete transactions and for authentication, security, and fraud prevention

		<ul style="list-style-type: none"> • For our everyday business purposes 	<ul style="list-style-type: none"> • Other third parties as necessary to complete transactions and provide our products/services • Our lawyers, auditors, and consultants • Legal and regulatory bodies and other third parties as required by law
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Third Party Advertising

We disclose CA Personal Information about you (as set forth in the table above) to third-party advertising network companies. We use third-party advertising network companies to place ads on other websites, including network advertising companies with whom we work who place their own cookies on your browser when you visit our Site. This enables these third-party advertising network companies to collect and use data from their cookie on your browser, which may include information about your visits to this and other websites. These advertising companies use and further disclose this information in order to deliver advertisements about our goods and services to you when you are on other websites. These advertisements will often be tailored to you. These advertisers may in turn disclose the information about you collected from their cookies to other advertisers to allow those advertisers to display ads to you as well. Under the CCPA, our initial disclosure of CA Personal Information to these third party advertising network companies, as well as the further disclosures by these entities, may be considered a sale of CA Personal Information. You may opt-out of our disclosure of your CA Personal Information for these purposes as set forth below.

For further information about how else we use cookies and other digital technologies, please see the “Digital Advertising, Cookies and Other Data Collection Technologies” section of the Privacy Statement.

Your CCPA Data Privacy Rights

Based on our collection, use, and disclosure of your CA Personal Information, the CCPA provides you (as a California resident) with specific data rights subject to certain exceptions.

- **The Right to Know.** You have the right under the CCPA to request that we disclose to you what CA Personal Information we collect, use or disclose to others, including the right to receive a copy of specific pieces of CA Personal Information we have collected about you. However, please note that we may not be required to provide you access to the specific pieces of CA Personal Information we have collected about you if we are unable to verify your identity.
- **The Right to Deletion.** You have the right under the CCPA to request deletion of any CA Personal Information about you that we have collected from you. However, please note that we may not be required to delete CA Personal Information under certain circumstances. Specifically, the CCPA includes exemptions that provide that we do not have to delete data that, for example, is necessary to comply with legal obligations (including those pertaining to the quality, safety or effectiveness of a product or activity regulated by the Food and Drug Administration or health information under the Health Insurance Portability and Accountability Act), to detect security incidents, or for certain other internal purposes.
- **The Right to Opt-Out of Sale of CA Personal Information.** You have the right to opt-out of certain of our disclosures of your Personal Information that the CCPA defines as being a “sale”. You can opt-out by clicking on the “Do Not Sell My Personal Information” link in the website footer of this Site. You also have the right to know what Personal Information we disclose that CCPA defines as a “sale” of Personal Information.
- **The Right to Non-Discrimination.** You have the right under the CCPA not to be discriminated against for exercising any of your rights.

How to Submit a Data Privacy Rights Request

To submit a request pursuant to your data privacy rights under the CCPA, we have designated the following two options for you to use: you can submit a data privacy rights request by completing and submitting this [form](#), or by contacting us at (888) 570-4014. We will respond within the legally-required timeframe. Please note that the law requires we verify

your identity before responding to the request. If you send a data privacy rights request through a different means or mechanism, we may direct you back to one of these designated pathways.

To process your data privacy rights request for Right to Know or a Right to Deletion, we must be able to verify your identity to a reasonable degree of certainty. To verify your identity, you must provide the required information when completing the online request form or making a request via our customer service number (provided above). We will ask you to provide your contact information and additional identifiers based on your relationship with us. Before we process your request, we may match these data points with a third-party identity verification service and data points we currently maintain to verify your identity and your relationship with us.

You may designate an authorized agent to assist you in exercising any of your rights stated above. When you use an authorized agent to submit a request to exercise your rights, you must provide the authorized agent with written permission to do so, and, in certain circumstances, we may ask you to verify your own identity directly with us. We may deny a request from an authorized agent that does not submit proof that they have been authorized by you to act on your behalf.

Right of non-discrimination for exercise of your privacy rights

We or Edwards Lifesciences will not discriminate against any person exercising his or her rights under the CCPA, as described above. Discrimination, in this context, includes that, as a result of exercising any of your CA data privacy rights, you are denied goods or services, charged different prices for goods or services, or provided a different level of quality.

California residents who are unable to review or access this CCPA Supplemental Privacy Policy due to a disability may contact us to request access to this CCPA notice in an alternative format. Please call (888) 570-4014 or email us at privacy@edwards.com.

NEVADA RESIDENTS

Edwards Lifesciences' does not sell Covered Information as defined under Nevada law. If you would like to make a further inquiry regarding the selling of your Covered Information as defined under Nevada law, please send an email to the Privacy Office at the email address provided below.

IF YOU HAVE CONCERNS ABOUT YOUR PERSONAL INFORMATION

If you have any questions about this Privacy Statement or about your personal information, you may contact us as follows:

Privacy Office Edwards Lifesciences
Legal Department
One Edwards Way
Irvine, California 92614
Email: privacy@edwards.com

If you wish to receive a response by email, please be sure to include your name, postal address, and email address. If we do not receive an email address, we will respond by postal mail.

CHANGES TO OUR PRIVACY STATEMENT

We may update this Privacy Statement from time to time. When we do update it, for your convenience, we will make the updated statement available on this page. Our intention is to use personal information in accordance with the Privacy Statement in place at the time the information was collected.

Revised November 10, 2021, to address changes related to international data transfers and other legal obligations.